

## Mr:WLA'A ISAM HASSAN AL-AGHBRI

### PERSONAL DETAILS

- **Name:** Wla'a Isam Hassan AL-Aghbri.
- **Date of Birth & Place:** 2 - May - 1985 [Yemen – Aden].
- **Sex:** Male.
- **Marital Status:** Married.
- **Nationality:** Yemeni.
- **Mobile:**  +967 – 734418884 / 771222121
- **Tel:**  +967 - 02-257153
- **E-mail:**  [wlaaisam@gmail.com](mailto:wlaaisam@gmail.com)
- **My YouTube Channel:** <http://www.youtube.com/user/Wlaaisam>
- **Address:** House No. (9) – Haieel Street [Beside City Center] –Aden – Republic of Yemen.

### OBJECTIVE

*To secure a meaningful & challenging position. Where I can:*

- Use my Technical, Training, and Learning Consulting Skills.
- Utilizing My Experience and Interests.
- Allows for Advancements.

### EDUCATION

- 2007 - 2009 [B.Sc (IT) Information Technology – Yemenia University Sana'a – "Excellent"].
- June 2006 [Diploma of Computer programming – Aden University (CCAU) Center Aden – "Good"].
- 2002 - 2003 [Secondary School Final Examination "V.Good" – Lotfi Aman School – Aden].

### CERTIFICATES & LICENSES & COURSES

- August 2006 [Has Successfully Completed the Course (MCP) Microsoft Certified Professional – New Horizon Center – Aden].
- 2003 - 2004 [Has Successfully Completed the Course Microsoft Access XP – Noran Training Center – Aden].
- 2000 - 2001 [Win98 / Office 97 Courses – BC Training Center – Aden].
- 1999 [Tow English Courses – Noran Training Center – Aden].

### LANGUAGE

- **Arabic** [Native Language].
- **English** [V.good in writing and speaking].

## INTERNATIONAL CERTIFICATES

- July -15 - 2013 [(CCA) Citrix Certified Administrator  
XenServer Virtualization Technology– Citrix, USA]
- Feb -18 - 2013 [(MCSE Private Cloud) Microsoft Certified  
Solution Expert Private Cloud 2012 Server– Microsoft Corp, USA]
- Feb -16 - 2013 [(MCSE Infrastructure) Microsoft Certified  
Solution Expert 2012 Server – Microsoft Corp, USA]
- Feb -14 - 2013 [(MCSA) Microsoft Certified Solution Associate  
2012 Server – Microsoft Corp, USA]
- May -2 - 2010 [(Green IT) CompTIA Strata Green IT Certified  
Computing Technology Industry Association, USA].
- Sept -6 - 2008 [(Server+) CompTIA Server+ Certified Professional  
Computing Technology Industry Association, USA].
- June -30 - 2008 [(Linux+) CompTIA Linux+ Certified Professional  
Computing Technology Industry Association, USA].
- April -26 - 2008 [(Security+) CompTIA Security+ Certified Professional  
Computing Technology Industry Association, USA].
- April -7 - 2008 [(MCTS) Microsoft Certified Technology Specialist  
– Microsoft Corp, USA].
- Mar -30 - 2008 [(A+) CompTIA A+ Certified Professional IT Technician  
Computing Technology Industry Association, USA].
- Feb -20 - 2008 [(VCP) VMware Certified Professional on VI3  
- Virtualization Technology - VMware Corp, USA].
- Oct -30 - 2007 [(MCSA 2003) Microsoft Certified System Administrator  
– Microsoft Corp, USA].
- Sep -23 - 2007 [(Network+) CompTIA Network+ Certified Professional  
Computing Technology Industry Association, USA].
- Nov -12 - 2006 [(MCP) Microsoft Certified Professional  
– Microsoft Corp, USA].



## WORK EXPERIENCE

- Nov -2009 [Work In **Danish Refugee Council “DRC Organization” – IT Officer- up to now**].  
**Duties:**
  - Design and Developed IDP,CP and Refugee Distributed Database.
  - Design and Developed IDP <http://www.mmyemen.org>
  - Carry out daily data backup routines for **DRC Database**.
  - Responsible for Troubleshooting network (**LAN, WAN – Aden, Ahwar, Mayafa’a, Kharaz, Bab Almandab, DRC Sana’a and UNHCR-Aden SERVERS**).
  - Troubleshooting all computers in DRC
  - Responsible for the following fields (**Aden, Ahwar, Mayfa'a, Kharaz, Bab almandab, DRC Sana’a and UNHCR-Aden**).
  - Update appropriate network security procedures to safeguard system from physical harm, viruses, unauthorized users and damage to data.
  - To assist in coaching users in the use of PC based software packages e.g. Word, Outlook etc.
  - Create and maintain DRC computer software/hardware inventory ensuring accuracy.
  - Create backup solutions for office/individual users and provide the necessary training on the use of these back-up solutions.
  - Develop and implement user and support staff training, including training on basic care and maintenance of computers and equipment for users.
  - Test and evaluate new technology.
  - Develop plan for repair of dysfunctional laptops, desktop computers, photocopiers, printers, etc.
  - Develop appropriate protocols for regular maintenance of all DRC computer related equipment.
  - Identify through tender process, as per standard DRC policies and procedures, local supply chain for DRC IT requirements in Region.
  - Design and Developed Database System for Refugees, IDPs and Child Protection for UNHCR and DRC for more info: [www.registration.drcyemen.org](http://www.registration.drcyemen.org) and [www.mmyemen.org](http://www.mmyemen.org)
  
- May -2009 [Work In **Save the Children Organization – IT Consultant**].  
**Duties:**
  - Working as Consultant in **Save the Children**.
  
- 2009 –March 2012 [Work In **UP center**] **For Training & Info. Technology - Trainer**].  
**Duties:**
  - Supervisor for the Services Solution and Consultant.
  - A+, Network+, Server+, MCP, MCSA, MCTS, MCITP, Linux.
  
- Jan – July 2009 [Work in **New Horizons**] **Computer Learning Centers - Trainer**].  
**Duties:**
  - A+, Network+, Server+, MCP, MCSA, MCTS.
  
- Jan - July 2009 [Work In **ACADEMIC COMMUNITY COLLEGE-Teacher**].
  
- 2004 - 2006 [**Work in Aden Radio –Computer Department**].  
**Duties:**
  - Reconstructed Aden Radio website [[www. Adenradio.net](http://www.Adenradio.net)].
  - Servicing many computers in Aden Radio office.
  - Daily Aden Radio website maintenance [[www.adenradio.net](http://www.adenradio.net)].
  - Updating the daily news on Aden Radio website [[www.adenradio.net](http://www.adenradio.net)].
  - Web updating Training teacher [[www.adenradio.net](http://www.adenradio.net)].
  - Presented a network project for **Aden Radio** computer department.
  - Cooperated the others to make **Aden Radio** networking computer department.

- 2003 - 2004 [Work In **Shamash Computers & Systems Center**].

**Duties:**

- Working servicing computers.
- Teacher in **Shamakh Computers & Systems Center**.

- 2003 - 2004 [Work In **Aden University CCAU – research & development- unit Information**].


**Duties:**

- Reconstruction Aden University website [[www. Adenuniversity.edu.ye](http://www.Adenuniversity.edu.ye)].
- Updating the daily news on the Aden University [[www. Adenuniversity.edu.ye](http://www. Adenuniversity.edu.ye)].
- Contribution in reconstruction CCAU website [[www.ccau.edu.ye](http://www.ccau.edu.ye)].
- Servicing many computers in **Aden University**.
- Presenting a project for **Aden University** in networking.

## QUALIFICATIONS & SKILLS

- Advanced Knowledge of **Computers Maintenance**.
- Advanced Knowledge of **Maintaining & Troubleshooting LAN/WAN Networks**.
- Good Knowledge of **Programming Languages** including [SQL & PL/SQL /HTML/PHP/My SQL].
- Professional user with these **Operating Systems** [Win 98 / Me / 2000 / XP/ 2003 Server/ Vista/2008 Server/Win 7].
- Excellent user with **Web Design & Graphics** [[www.adenuniversity.edu.ye](http://www.adenuniversity.edu.ye), [www.eca-yemen.org](http://www.eca-yemen.org), [www.pc-students.com](http://www.pc-students.com), [www.adenradio.net](http://www.adenradio.net), [www.uc-upcenter.com](http://www.uc-upcenter.com), [www.drcyemen.org](http://www.drcyemen.org) , [www.egabat.it](http://www.egabat.it)].
- Always in touch with latest **Computer Technologies**.
- Excellent Knowledge of **Networking** by using **Microsoft solutions** includes [**Workgroup, Active Directory Domain, DHCP, DNS, RRAS services...etc** ] .
- V.good knowledge in **Cloudy Technology**.
- **Open Source** technologies.

## RECEIVED AWARDS

- Member in **E.C.A** [E-Community Association – Aden].
- Member in **CompTIA** [IT Pro Worldwide]. 
- Certificate of Participation as a Delegate in the Youth Development Conference 2004 in collaboration With **YCRC** [Yemen **Canadian Relational Council**].

- Member in **CompTIA** [IT Smart Stat] IT research condensed into quick, easy-to-read statistics. Check back every day for new insight.



- **Business on a Cloud by Google, Dropbox and Ubuntu.**



- 2012 –March 2012 [Work In **New York** [Consultancy & Training - Trainer].

**Duties:**

- Exclusive Manager.
- Supervisor for the Services Solution and Consultancy and Computer Department.
- A+, Network+, Server+, MCP, MCSA, MCTS, MCITP, Linux.

- 2012 –Nov 2012 [IT Auditor for Network Infrastructure, Network Servers and Network Security- Mercy Corps INGO].
- More than 200 Video and Courses in Advanced Networking on my Youtube Channel <http://www.youtube.com/user/Wlaaisam>
- Author in NetworkSet Magazine [www.networkset.com](http://www.networkset.com)

## HONOR

- Specialist in Virtualization Technology by using VMware ESX vSphere 5.1 server.



### Note:

(1) *Microsoft Certificates can be validated online:*

[www.microsoft.com/learning/mcp/transcripts](http://www.microsoft.com/learning/mcp/transcripts)

Transcript ID: 5839548

Access Code: Wlaa I Hassan

(2) *All documents are available.*

\* Last modification: July.16.13

